


ORDER DATE	ORDER NUMBER

 **\*Important**, please enter your order number here to ensure the return is processed correctly.



Shop@salfordcityfc.co.uk

## WHAT YOU ORDERED

QTY	PRODUCT CODE	DESCRIPTION	SIZE	REFUND <small>(please tick)</small>	REASON CODE	EXCHANGE <small>(please tick)</small>	NEW SIZE	NEW COLOUR	REASON FOR RETURN
									1. Looks different to image on site 2. Ordered more than one size 3. Poor quality/ faulty 4. Doesn't fit properly 5. Doesn't suit me 6. Incorrect item received 7. Parcel damaged on arrival

### RETURN ADDRESS SHIPPING LABEL



Wild Thang Ltd c/o Salford FC  
 331-337 Derby Rd  
 Bootle  
 Liverpool  
 L20 8LQ

### HOW TO RETURN TO US:

- ① **Print** and complete this form, then pop inside your parcel.
- ② Confirm your return by email via the contact us form so our production team know to expect it.
- ③ Print and attach your shipping label to the outside of your parcel.
- ④ We recommend that you return via a tracked service, Wild Thang cannot accept responsibility for any parcels that have been returned but not received at Wild Thang.

**\*Please ensure all items are returned unworn with original labels attached in the original garment packaging.**



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## Q&A

### How long will it take for me to receive my exchange?

If it is a replica shirt and in stock it will be dispatched within 1-3 working days from receiving the return. If it is the KAPPA leisure wear range it will be dispatched within 10 working days. Note that we don't hold stock of the KAPPA leisurewear range.

### Can I return and exchange at the Stadium?

Unfortunately not, all exchanges must be done through the Wild Thang warehouse.

### Can I return my goods directly to Wild Thang rather than returning by courier?

Yes that is fine, however please follow the below steps.

Ensure you email Shop@salfordcityfc.co.uk first confirming your order and what you would like to return or exchange and when you expect to arrive.

### Please complete the returns form and bring it with you.

If you are wanting to exchange a Replica Shirt please check that we have stock of the size you would like to exchange by checking on the webshop <https://shop.salfordcityfc.co.uk>

### Does Wild Thang cover the return postage cost?

Unfortunately not, the likes of Next on the high street, they can offer free returns because the volume of orders are so high, this is not viable for Wild Thang based on the lower volume of orders Wild Thang do incur the cost to send out your exchanged item, we hope this helps.

